

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT
Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 08-0492

ORIGINAL

Regarding a complaint by (Person making the complaint): Shantell Stephens-Terrell

Against (Utility name): Comed

As to (Reason for complaint) over billing of account since
Jan. 1, 2008

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 9407 S. Michigan 60619

The service address that I am complaining about is 9407 S. Michigan

My home telephone is [773] 468-2784

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 468-2784

My e-mail address is Shantelltdy@aol.com I will accept documents by electronic means (e-mail) ☒ Yes ☐ No

(Full name of utility company) Comed (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83 Ill. Adm. Code Part 201 and Section 10-101.1

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? ☒ Yes ☐ No

Has your complaint filed with that office been closed? ☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

I placed a request for an investigation Jan. 2008 in regards to a high bill. The request was submitted. I was told that a representative would come out to check the meters. After the verification of the meter reading. The representative stated that problem would be resolved. Shortly after this incident I received another bill for \$1200.00. I called immediately to inquire. This process has been in limbo since Jan. and has not been resolved. I was told as a customer due to COMED having a mixed meter conflict.

Please clearly state what you want the Commission to do in this case: Resolve the case.

I was rebilled from Jan. to March for the amount of \$1200.00

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such. Please see attach letter.

Today's Date: 08/13/08
(Month, day, year)

Complainant's Signature: Shanteil Stephens-Terrell

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

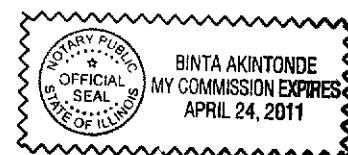
A notary public must witness the completion of this part of the form.

I, Shanteil Stephens-Terrell Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Shanteil Stephens-Terrell
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) August 13th, 2008

Binta Akintonde
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.